2-1-1 Information and Referral Research
This number can be called 24 hours a day for assistance in finding information.
2-1-1  http://www.211.org/

Association of California School Administrators (ACSA)
The mission of ACSA is to support California’s educational leaders; ensure all pupils have the essential skills and
knowledge needed to excel; and champion public education. 800-290-2272 (ACSA)
www.acsaa.org

Alcoholics Anonymous
Alcoholics Anonymous® is a fellowship of men and women who lend support to each other in efforts to help others recover from alcoholism. There are no dues or fees for AA membership.
www.aa.org

Boys & Girls Town National Abuse Hotline (24 hrs)
Short-term counseling and referrals for any crisis.
800-448-3000 www.boystown.org

California AIDS/HIV Hotline
M-F 9 – 5 pm (until 9 p.m. on Thursday)
Referrals to anonymous test sites. Information and support. Services offered in English, Spanish and Tagalog. 800-367-2437 www.AIDSHotline.org

California Association of Pupil Personnel Administrators (CAPPA)
The mission is to strengthen services to California public schools in attendance, counseling, health services, research, school psychology, school social work, special education, prevention and intervention, safe and drug-free schools, and at-risk pupils.
760-416-6029
www.cappaonline.net/

California Association of Supervisors of Child Welfare and Attendance (CASCWA)
CASCWA is comprised of school and community professionals dedicated to improving school climate, safety, and increasing attendance. It is a network of professional support, mentors, and educators who advocate for pupils, families, and schools.
www.cascwa.org

California Conservation Corps
M-F 8 p.m. – 4 p.m.
This program is for young adults aged 18–23; includes job training for fire-fighting and conservation.
800-952-5627; 909-594-4206
Sacramento Office: 916-341-3100
www.ccc.ca.gov

California Department of Developmental Services
Regional Centers
California has 21 regional centers throughout the state that serve individuals with developmental disabilities and their families.
916-654-1690
www.dds.ca.gov
## AGENCY

### California Department of Education
The mission of the California Department of Education is to lead and support continuous improvement of student achievement. Main switchboard number: 916-319-0800
David Kopperud, Education Programs Consultant, SARB Operations, Attendance and Discipline: 916-323-1028
Monica Nepomuceno, Education Programs Consultant, Student Mental Health: 916-323-2212
Jacie Ragland, Education Programs Consultant, Home and Hospital Instruction, 916-323-2568
Daniel Sackheim, Education Programs Consultant, Community Day School, Opportunity Education, Diploma Plus: 916-445-5595
Jaqueline Wong, Education Programs Consultant, Foster Youth Services: 916-327-5930
[www.cde.ca.gov](http://www.cde.ca.gov)

### California Department of Public Health
The Department is tasked with optimizing the health and well-being of the people in California.
916-445-4171
[www.cdph.ca.gov](http://www.cdph.ca.gov)

### California Department of Social Services
**Child Protective Services**
The major system of intervention of child abuse and neglect in California. (See individual counties for contact phone numbers.)
[www.childsworld.ca.gov](http://www.childsworld.ca.gov)

### California Legal Aid Society
Provides free legal advice in non-criminal matters to economically disadvantaged California residents.
800-952-5210
[www.dca.ca.gov](http://www.dca.ca.gov)

### California School Boards Association (CSBA)
Supports school board members, superintendents and senior administrative staff in a leadership role.
800-266-3382
[www.csba.org](http://www.csba.org)

### California Smokers Helpline
M-F 7 a.m. – 9 a.m.,
Sat 9 a.m. – 1 p.m.
Free information and telephone counseling to help people stop smoking (available in six languages)
800-662-8887; 800-NO-BUTTS
[www.californiasmokershelpline.org](http://www.californiasmokershelpline.org)

### California State PTA
The mission is to positively impact the lives of children and families by representing, and supporting members with skills in advocacy, leadership, and communications.
916-440-1985
[www.capta.org](http://www.capta.org)

### California Youth Crisis Line (24 hrs)
Crisis phone counseling, information, and referrals for youth ages 12-24. Can connect youth to parent/guardian or other agency without charge. Message relay.
800-843-5200
[www.youthcrisisline.org](http://www.youthcrisisline.org)

### CalWORKS
This program provides temporary financial assistance and employment-focused services to eligible families with minor children.
877-481-1044
[www.calworks.org](http://www.calworks.org)
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| **Court Appointed Special Advocates (CASA)**  
Provides support and promotes court-appointed volunteer advocacy for abused and neglected children so they can thrive in safe permanent homes.  
800-628-3233  
www.nationalcasa.org |
| **Department of Motor Vehicles (DMV)**  
Enhances traffic safety through testing and monitoring of drivers.  
877-487-2778; 310-575-5700  
www.dmv.org |
| **Employment Development Department Workforce Investment Act**  
Statewide list of qualified training providers offers many educational programs, including classroom, correspondence, online, broadcast and apprenticeship programs.  
916-654-8008 |
| **FEMA**  
**Federal Emergency Management Agency**  
Helps families prepare for disasters.  
800-621-FEMA  
www.FEMA.gov  
**FEMA for Kids**  
Children should be encouraged to visit the following websites to help their families prepare for a disaster.  
800-621-3362  
www.fema.gov/kids |
| **Gay & Lesbian Youth Services**  
Transitional living program for ages 18-24; mentoring and HIV education.  
M-F 9 a.m.–6 p.m.  
323-993-7400  
www.lagaycenter.org |
| **General Educational Development Testing Services (GED) Hotline**  
M-Sun 6:00 a.m.–10:30 pm Central time  
Information on GED  
800-626-9433  
www.gedtest.org |
| **Head Start**  
A national program promoting school readiness, focusing on social and cognitive development of children by providing educational, health, nutritional, social and other services to children and families.  
www.acf.hhs.gov |
| **Healthy Families Insurance**  
State-sponsored low-cost health insurance for children up to age 19 (who meet income and U.S. citizenship requirements). Assistance available for filling out applications.  
www.healthy-families.us |
| **Healthy Kids Resource Center**  
This center maintains health education materials for use by educators working with preschool–12th grade pupils in school settings and after-school programs. Materials available for loan.  
www.californiahealthykids.org |
# AGENCY

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<tr>
<th><strong>Homeless Liaison at the California Department of Education</strong></th>
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<tbody>
<tr>
<td>Consultant for homeless education services may be contacted for questions regarding the McKinney-Vento Act (homeless rights).</td>
</tr>
<tr>
<td>Jackie Wong, Education Program Consultant for Foster Youth Services</td>
</tr>
<tr>
<td>Leanne Wheeler, Education Program Consultant for Homeless Education Services</td>
</tr>
<tr>
<td><a href="http://www.cde.ca.gov">www.cde.ca.gov</a></td>
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<tr>
<th><strong>Job Corps</strong></th>
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<tbody>
<tr>
<td>Free education and training program to help youth of ages 16-24 learn careers, earn a high school diplomas or GEDs, and find jobs.</td>
</tr>
<tr>
<td><a href="http://www.jobcorps.org">www.jobcorps.org</a></td>
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<tr>
<th><strong>Juvenile Diabetes Research Foundation</strong></th>
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<tr>
<td>M-F 9 a.m.–5 p.m. (Eastern Time)</td>
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<tr>
<td>Information and referrals for those with diabetes.</td>
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<tr>
<td><a href="http://www.jdrf.org">www.jdrf.org</a></td>
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<tr>
<th><strong>Loma Linda University Behavioral Medicine Center</strong></th>
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<tbody>
<tr>
<td>Facility offering multi-level care for youth with chemical dependency and eating disorders.</td>
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<tr>
<td><a href="http://www.lomalindahealth.org">www.lomalindahealth.org</a></td>
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<tr>
<th><strong>Medi-Cal</strong></th>
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<tr>
<td>California's Medicaid program provides needed health care services for low-income individuals, including families with children, seniors, persons with disabilities, foster care youth, pregnant women, and low-income people with certain diseases.</td>
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<tr>
<td><a href="http://www.dhcs.ca.gov">www.dhcs.ca.gov</a></td>
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<thead>
<tr>
<th><strong>National Center for Missing and Exploited Children Hotline</strong></th>
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<tbody>
<tr>
<td>(also known as Missing Children Hotline)</td>
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<tr>
<td>(24 hours)</td>
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<tr>
<td>Provides monthly &quot;Missing Child&quot; posters and quarterly bulletins. Deals mainly with parents of missing/runaway kids. Spanish, English, Cantonese, and Tagalog (on call).</td>
</tr>
<tr>
<td><a href="http://www.missingkids.com">www.missingkids.com</a></td>
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<tr>
<th><strong>National Center for Victims of Crime</strong></th>
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<tbody>
<tr>
<td>M-F 8:30 am–8:30 p.m.</td>
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<tr>
<td>Information and referrals to support services nationwide.</td>
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<tr>
<td><a href="http://www.ncvc.org">www.ncvc.org</a></td>
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<tr>
<th><strong>National Child Pornography Tipline</strong></th>
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<tbody>
<tr>
<td>Handles calls from individuals reporting the sexual exploitation of children through the production and distribution of pornography.</td>
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<tr>
<td><a href="http://www.cybertipline.com">www.cybertipline.com</a></td>
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<tr>
<th><strong>National Council on Problem Gambling (24 hours)</strong></th>
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<tbody>
<tr>
<td>Information and referrals; crisis intervention and counseling.</td>
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<tr>
<td><a href="http://www.ncpgambling.org">www.ncpgambling.org</a></td>
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<tr>
<th><strong>National Domestic Violence Hotline</strong></th>
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<tr>
<td>Information and referrals for shelters and counseling.</td>
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<tr>
<td><a href="http://www.ndvh.org">www.ndvh.org</a></td>
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| **National Eating Disorder Association (NEDA)**  
Toll-free helpline to connect people with resources, information, or referrals to national and local treatment providers.  
www.nationaleatingdisorders.org |
| **National Runaway Switchboard**  
Their mission is to keep America's runaway and at-risk youth safe and off the streets.  
www.1800RUNAWAY.org |
| **National Suicide Prevention**  
Provides assistance 24 hours a day, 7 days a week. Free and confidential.  
www.suicideprevention.org |
| **Institute for Intergovernmental Research**  
Provides research and education services related to law enforcement, criminal justice, homeland security, and juvenile justice.  
www.iir.com/nygc |
| **Parent Project**  
Provides instruction, support groups, and curriculum addressing destructive adolescent behaviors.  
www.parentproject.com |
| **Parents Anonymous**  
M-F 8 a.m.– 4:30 p.m. (24-hour recording)  
909-621-6184  
www.parentsanonymous.org |
| **Planned Parenthood**  
Provides family planning and reproductive health care services for women, men, and teens. Provides comprehensive and age-appropriate health information and education.  
916-446-5247; For medically urgent questions: 800-230-7526  
www.plannedparenthood.org |
| **Pregnancy Hotline**  
Available 24/7  
Provides referrals to a local pregnancy resource center for information regarding pregnancy tests, STDs, adoption, parenting, medical referrals, housing, and other issues.  
1-800-395-Help (4357)  
www.pregnancycenters.org |
| **Social Security Administration**  
Independent government agency that administers the largest social insurance program in the United States.  
800-772-1213; 909-383-5776  
www.socialsecurity.gov |
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<tr>
<td><strong>U.S. Department of Education Office for Civil Rights</strong></td>
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<tr>
<td>50 Beale Street, Suite 7200</td>
</tr>
<tr>
<td>San Francisco, CA 94105-1813</td>
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<tr>
<td>Telephone: 415-486-5555</td>
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<tr>
<td><a href="mailto:ocr.sanfrancisco@ed.gov">ocr.sanfrancisco@ed.gov</a></td>
</tr>
<tr>
<td><strong>U.S. Department of Health and Human Services &amp; Substance Abuse and Mental Health Services Administration (SAMHSA)</strong></td>
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<tr>
<td>(24 hours)</td>
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<tr>
<td>Connects the general public to the latest information on prevention and treatment of mental and substance abuse disorders.</td>
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<tr>
<td>800-729-6686</td>
</tr>
<tr>
<td><a href="http://www.ncadi.samhsa.gov">www.ncadi.samhsa.gov</a></td>
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