Interactive Geographic Wave Map: Find other districts like you!

Going through a major system change in your daily work can be daunting and it’s important to remember that you are not alone! Head over to the Customer Resource Center (CRC) and experience our new Agency Geographic Wave Map, an interactive tool located in the Resources section. This map allows districts/agencies to see a map of all agencies participating in the BEST Project implementation, and learn a little about them, including what other agencies are in their implementation wave. Who else is in Wave 3 and a K-12 District? And also has an ADA over 20,000 and interfaces with LACOE systems like you? Use this tool to find out and then reach out to them to share information and learn from each other. Chances are, you’re not as alone as you think!

Wave 3 FIN Super User Training

Wave 3 District/Agencies are requested to provide a list of ‘Super Users’ for the BEST Advantage System – Financial (FIN), to their Agency Ambassador by December 22d, 2019. The BEST Project will enroll these users in specific training courses, scheduled to begin mid-January, so they can successfully participate in the testing and validation of their data. FIN Super User Training is for Central Office, Purchasing, and/or Warehouse Subject Matter Experts (SMEs) who will work with the BEST Project FIN team to support district/agency configuration and preparation activities from February 2020 through April 2020. These users will be accessing the application in order to verify the configuration developed in various FIN workshops. Contact your Agency Ambassador if you have any questions.

Reminder to email Phillip R. “Chip” Norris III, BEST Project User Adoption Specialist, at Norris_PhillipR@lacoe.edu to schedule your User Adoption session. User Adoption sessions are where specialized teams of Subject Matter Experts (SMEs) from SFS and the BEST Project come to agencies and work side by side with staff to address outstanding issues they are experiencing. Learn more by visiting the LACOE Best Project Technology page and read last month’s BEST INFO Newsletter.
What is the Customer Resource Center?

The BEST Project Customer Resource Center (CRC) is a web portal designed to provide end users of the BEST Advantage System one location for the information they need. The CRC is customized for each Wave, includes information specific to the BEST Advantage System — Budget (BUD), Financial (FIN), and Human Capital Management (HCM), and has training guides and materials.

When Should I Register?

As soon as possible. Whether you are already live in the system, or are part of Wave 3 and just beginning to prepare for using the BEST Advantage System, the CRC is the place to go to find information that can give you the tools you need. Need to register? Click here and get started today!

Important Reminder for BEST Advantage System -- Financial (FIN)

- LACOE’s Business Advisory Services (BAS) is no longer in the workflow rules for District Budget Adjustment documents in the BEST Advantage System – Financial (FIN). The Budget Approval process will occur at the district level only.

- Beginning immediately, In order to post budget transactions into prior accounting periods that are closed in the BEST Advantage System – Financial (FIN), District/Agencies need to first roll-up and validate their budget documents, and then send School Financial Services (SFS) an email to request an override for each budget document. The email needs to be sent to SFSAccountingGroup@lacoe.edu AND SFSGL&APGROUP@lacoe.edu. Contact the BEST Project Help Desk at (562) 922-8888 if you have any questions.

Do you have a story idea for the January edition of the BEST Project Newsletter? Send your comments or suggestions to: BEST_OCM@LACOE.edu