What’s New Around the CRC?

The Customer Resource Center (CRC), your one-stop resource for information on the implementation of the BEST Advantage System, is a dynamic resource that is continuously being updated to bring you the information you need.

In addition to News and Updates and a comprehensive Knowledgebase, the CRC now has quick videos that walk you through an overview of the CRC and our Computer-Based Trainings (CBTs). Join our Organizational Change Expert Phillip “Chip” Norris as he shows users how they can explore the BEST Advantage System before they go live.

*Wave 4 Districts/Agencies will be able to register and use the CRC following their Wave 4 kickoff in April!

CASBO Workshop At LACOE

Come to LACOE on Wednesday, March 18, 2020, where the BEST Project team will be inviting Waves 1 & 2 agencies to share their lessons learned from the BEST Advantage System implementation. Agency representatives and the BEST Project team will be on hand to answer your questions and provide news and updates on the project.

LOCATION:
Los Angeles County Office of Education (LACOE) Education Conference Center
12830 Columbia Way, Downey, CA 90242

For questions on the Workshop, please contact Jeff Young (562) 922-6419 young_jeff@lacoe.edu.

Save the Date and Catch the 4th Wave at LACOE, Baldwin Park, or Pasadena!

The time has come for the official kickoff of Wave 4 of the BEST Advantage System implementation. Additional details will be sent to Districts/Agencies in the coming weeks. Please contact Ezechiel Andres at Andres_Ezechiel@lacoe.edu if you have any questions.

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<th>Tues. April 14, 2020</th>
<th>Wed. April 15, 2020</th>
<th>Fri. April 17, 2020</th>
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<tbody>
<tr>
<td>Baldwin Park USD Performing Arts Center</td>
<td>Pasadena City College</td>
<td>LACOE, Education Center - Room #281</td>
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<td>3699 Holly Ave, Baldwin Park, CA 91706</td>
<td>1570 E Colorado Blvd, Pasadena, CA 91106</td>
<td>9300 Imperial Highway, Downey, CA</td>
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Communicating During Change

“The single biggest problem in communication is the illusion that it has taken place”. ~ George Bernard Shaw

Communication is the lifeblood of projects like the BEST Project and using simple, consistent messaging is one way to ensure your voice is heard. Another way to facilitate communication is to review the Change Management tools available to you on the CRC, such as this one-page guide on how to Communicate During Change. Print it out and use one, or all 8 tips to keep your communications program on track and ensure your end users have the information they need.

The ‘BEST’ of FIN

As Wave 3 prepares to go live on the BEST Advantage System – Financial (FIN), we wanted to share a few of the many unique features of the system they, and soon Wave 4, will be enjoying:

1) Edit with Grid View: The User Interface employs a ‘Grid View’ layout which allows the user to enter commodity and/or accounting data in a school-friendly left to right order, such as accounting strings in Standardized Account Code Structure (SACS) and Community College Budget and Accounting Manual (BAM). Commands from this view also allow easy copy, paste, and delete accounting line features with a simple right-click of the mouse.

2) Accounting Templates: These are codes that can be created to represent one or more string chart of account (COA) elements for ease in data entry. They can be created by an Administrator and then given to end-users. Users simply enter the single accounting template code on their document and the associated COA elements will ‘infer’ (i.e., populate) the account string.

Stay tuned to next month’s edition of the BEST Project Newsletter for more updates and keep informed by subscribing to the BEST Project News & Updates by following this link.

Congratulations to the members of LACOE’s School Financial Services (SFS) who recently completed the first BEST Advantage System—Budget Train-the-Trainer (TtT) program as BUD Cohort #1. This step is part of the transition process for SFS becoming the primary trainers of the BEST Advantage System, and is an essential part in the success of the implementation.

Pictured Right to Left are Edgar Galeas, Crystal Gonzalez, Helen Lopez, Tiffany Price, Yesenia Requena and BEST Trainer Joel Drew. Not Pictured is Dorothy Dionisio.