



# Wildfire and Windstorm Resources for L.A. County Schools & Communities

January 2025

## Emergency Resources:

- County of Los Angeles | Emergency: [lacounty.gov/emergency](https://lacounty.gov/emergency)  
This page is currently activated for the Palisades Fire, Eaton Fire, Hurst Fire and other wildfires.
- [LA County Recovers](#)
- State of California | [ca.gov/lafires](https://ca.gov/lafires) - Resources for Californians Impacted by Los Angeles Fires.
- [California Department of Forestry and Fire Protection | CAL FIRE](#)
- Monitor weather conditions on the [National Weather Service website](#) or local news outlets.
- L.A. County Public Works | [Debris Removal](#) – L.A. County Public Works can assist with debris and fallen tree removal. Call **1-800-675-HELP**.
  - Urgent requests can be reported 24/7 by calling **1-800-675-4357**.
- Be Disaster Ready, California | [Prepare for Emergencies](#)
- California Department of Social Services | [Los Angeles County](#)
- California Department of Food and Agriculture | [Wildfire Recovery Resources](#)
- California Governor’s Office of Emergency Services (Cal OES) | [State Recovery Resources](#)
- Cal OES | [Resources for State Employees Impacted by Fires](#)

## Federal Assistance:

Individual assistance available through FEMA, register through:

- Online at [DisasterAssistance.gov](https://DisasterAssistance.gov).
- Applying online is the easiest, fastest and most convenient way to apply.
- On the [FEMA App](#) for mobile devices.
- Call the FEMA helpline at **1-800-621-3362**: 4 a.m. to 10 p.m. (PST).  
Help is available in most languages.
- [Watch an accessible video](#) about how to apply here.

Assistance for small businesses available through the federal [Small Business Administration \(SBA\)](#).

## What is individual assistance?

[Individual assistance](#) consists of multiple federal programs to help disaster survivors start to recover. These programs include, but are not limited to advanced financial assistance, housing and rental assistance, funds for repair/replacement of damaged homes, disaster legal services, disaster unemployment assistance and other needs assistance.

## How do I file an insurance claim?

Visit [Resources to Help Recent Wildfire Victims](#) (California Department of Insurance) for multi-lingual tips on preparing for an insurance claim. Another helpful resource is [Top Ten Tips for Wildfire Claimants](#).



# Wildfire and Windstorm Resources for L.A. County Schools & Communities

January 2025

## Emergency Resources:

### Crisis Hotlines:

- Los Angeles County Fire Department Public Information Hotline: **1-323-881-2411**.
- 211 LA County: [211la.org](https://211la.org) or dial **2-1-1** for non-emergency assistance and resources. LA County 211 is also partnering with Airbnb to provide emergency shelter to displaced residents.
- [Disaster Distress Helpline](#): The Disaster Distress Helpline is a national hotline dedicated to providing 24/7 year-round disaster crisis counseling. If you or one of your patients is experiencing disaster related distress, call **1-800-985-5990** to connect with a trained counselor.
- [California Parent and Youth Helpline](#): Call, text or chat a live person to get emotional support and referrals in English, Spanish and 240 other languages, including ASL at **1-855-427-2736**. Someone is always available 24 hours, seven days a week.
- The National Suicide Prevention Lifeline: Call **1-800-273-8255** (24-hour, toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress).
  - Spanish-speaking counselors: **1-888-628-9454**.
  - Options for Deaf and Hard of Hearing: Call **1-800-985-5990** or text **"TalkWithUs"** to **66746**.

### Air Quality:

- Monitor air quality via [South Coast Air Quality Management District](#).
- EPA: [Reduce Your Smoke Exposure \(Spanish Version\)](#)
- **Check Local Air Quality:** [AirNow](#)
- California Department of Public Health: [Masking Tips for Children \(Spanish Version\)](#)
- [Smoke Advisory: Unhealthy Air Quality Declared due to Palisades Wildfire](#)  
LACDPH News Release, Jan. 7, 2025

### Safe Clean-Up After Fire Tips:

- Wear gloves, long sleeve shirts and pants to avoid skin contact.
- Wear a N95 or P100 mask while cleaning or if you must go outside in smoky conditions for long periods of time in areas with heavy smoke or where ash is present.
- If you see or smell smoke, or notice particles and ash in the air, stay indoors to limit exposure, especially if you have heart or lung conditions, are elderly or have children.
  - Gently sweep indoor and outdoor surfaces, then follow with wet mopping.
  - Don't use leaf blowers or shop vacuums.
- More information: LACOE | [L.A. County Fires Safety Tips](#).