Serving Students • Supporting Communities • Leading Educators

What to Do if Immigration and Customs Enforcement (ICE)/Homeland Security Shows Up at Your School Step-by-step Guidance

The Los Angeles County Office of Education's (LACOE) has developed the following step-by-step guide for district and school leaders as they prepare to protect the rights of immigrant students and their families within the public education system when Immigration and Customs Enforcement (ICE)/Homeland Security agents show up.

Steps to Follow	Step-by-Step	Who
Step 1: ICE/Homeland Agent show up at sites.	Instruct ICE/Homeland Agent to follow visitor sign-in procedures	Check-in Employee
	Request and verify agent credential	
	Request the presence of District Administrator/School Administrator	
Step 2: Meet the agent at the entrance.	Ask ICE/Homeland Agent the reason for their presence	School Administrator
	Document all interactions and communication	
	3. Request and verify a. Agent's credential b. Subpoena, Administrative Warrant or judicial warrant c. Additional paperwork d. Supervisor contact information	
	4. Make a copy of all documents provided by the officer, including a. Agent's credential b. Subpoena, Administrative Warrant, or Judicial Warrant c. Additional paperwork d. Supervisor contact information	
Step 3: Contact the District Administrator.	Contact your District Administrator	School Administrator, District Administrator and Legal Counsel School
	District Administrator will contact your legal counsel If needed, contact LACOE's Office of General Counsel a. LACOE's Office of General Counsel at 562-922-6173 b. Fredy Ruiz, LACOE's Immigration Relations Coordinator at 562-419-5275 or email at ruiz_fredy@lacoe.edu Note: Legal counsel must be involved in any discussions with law enforcement.	
Step 4: Adhere to District and Legal Counsel guidance.	School Administrator will contact agent's supervisor to c. confirm the situation d. seek clarification	
	Relocate agent into a private area (if and only if exigent circumstances or a federal judicial warrant has been provided)	
Step 6: Contact Elected Official/ Relevant Organizations	Report the incident	District - Administrator
	2. Seek support	
Step 7: Send District/Site communication	Provide district/school communication of the incident and protocols followed to ensure student safety. a. Ensure communication reaches all employees, parents, students and community partners b. Use a variety of platforms (i.e. email, website, robocalls, text)	District Administrator and School Administrator
Step 8: Set up Wellness Supports	Dispatch District Wellness Supports to location of incident	District Administrator and School Administrator
	Activate your school triage of wellness supports for students, staff and families.	

Updated April 2025